



CLASS TITLE | MOBILE INTEGRATED HEALTHCARE PARAMEDIC

PAY GRADE: OT-19 | www.cityoftulsa.org/pay

Effective Date: 02/26/2025

CLASS CODE: 3630

PURPOSE OF THE CLASSIFICATION: Under general supervision, the Mobile Integrated Healthcare (MIH) Paramedic provides advanced life support and community paramedicine for at-risk populations, including those experiencing homelessness, mental illness, substance use disorder, and chronic diseases. Responsible for delivering medical care, conducting assessments, developing care plans, and connecting clients to community resources; and performs other related duties as assigned.

ESSENTIAL TASKS:

- Performs medical skills at the level of paramedic on incidents or client contacts, making decisions around protocol-based judgements for medical care
- Administers medications in alignment with protocol for advanced medical disease processes, determining the medication to administer based off of assessment condition of client
- Identifies correct navigation routes to connect with enrolled clients in Tulsa, determining appropriate location for client to care consistent with condition(s) identified
- Prepares reports to document care given during client assessments and medical care, providing accurate reporting of client conditions
- Communicates and advocates for client with partners to ensure continuum of care, determining timing, location and regimen best suited for client continuum of care
- Performs welfare checks and assessments for patients with non-emergency referrals
- Reports to work on a regular and timely basis

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential tasks.

QUALIFICATIONS:

Training and Experience: Must meet the following criteria:

- (a) Graduation from high school or possession of a General Educational Development (GED) Certificate; **and,**
- (b) Three (3) years of experience relevant to the essential tasks listed in this job description

Knowledge, Abilities and Skills:

Knowledge of:

- General and specialized medication administration
- Medical terminology
- Advanced life support techniques
- Common mental health illnesses impacting Tulsa County



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Ability to:

- Administer care through an inclusive, team-like approach
- Prepare organized reports to accurately tell the story of our patients and clients
- Execute empathy to manage sensitive situations through listening and understanding
- Perform advanced life support medical skills in alignment with National and State regulations
- Recognize community resources available to improve continuum of care to vulnerable populations
- Exercise discretion and maintain confidentiality
- Remain calm and composed during stressful situations
- Continue Emergency Medical Service education and maintain certifications as required

Skill in:

- Advanced life support monitors
- Advanced life support medical supplies
- Proficient use of case management software
- Clearly communicate with people at any level within or outside the organization
- Utilize problem-solving skills to mitigate complicated situations
- Therapeutic communication to effectively connect with vulnerable populations
- Writing routine reports and correspondence
- Process leadership skills to make decisions without direct on-scene supervision
- Time management and organization

Physical Requirements: Physical requirements include arm and hand steadiness and finger dexterity, enough to operate medical equipment, keyboards. Near vision enough to read written and machine generated documents such as electrocardiogram (EKG), computer generated reports, standardized forms, basic life support (BLS) equipment, medication bottles. Frequent walking and standing; frequent lifts/carries up to 60 pounds; occasional lifts/carries up to 105 pounds; occasional pushing and pulling up to 60 pounds; frequent balancing, bending, kneeling, handling, climbing, smelling and twisting; occasional reaching, crawling and feeling; and vision, speech and hearing sufficient to perform the essential tasks.

Licenses and Certificates:

- a) Possession of a valid Oklahoma Class "D" Driver license; **and,**
- b) Possession of a current State of Oklahoma Paramedic license

WORKING ENVIRONMENT: Working environment is primarily indoors and occasionally outdoors; requires traveling to various locations; and may be exposed to the following: cramped work areas, weather/extreme temperatures, atmospheric conditions, toxic fumes/vapors/odors,



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inadequate lighting, environmental conditions (disruptive people, imminent danger, threatening environment)

EEO Code: N-03

Group: Office and Technical

Series: City Development