

CLASS TITLE | COUNCIL COMMUNICATIONS OFFICER I

PAY GRADE: CS-64| www.cityoftulsa.org/pay

Class Code: 3501 Effective Date: 08/02/2023

PURPOSE OF THE CLASSIFICATION: Under general supervision produces and broadcasts live, recorded and feature programming for the City Council's government access television and online channels; assists in creating print, web, social media, photo, graphic design and other media content to support the communication needs of the City Council; and performs related assigned duties.

ESSENTIAL TASKS:

- Produces all aspects of original and live programming for the City Council's government access
 television and online channels from inception to broadcast. This includes, but is not limited to public
 service announcements, news conferences, special feature programs, Council regular and committee
 meetings, and select City authority, board and commission meetings, in coordination with the Senior
 Council Communications Officer and in accord with Council standards, policies, branding and strategic
 planning.
- Troubleshoots critical systems daily, regularly researching and recommending upgrades and improvements to broadcast systems
- Coordinates with public information officers, City staff and other entities to produce government access programming and other media content
- Ensures compliance with local and national government access channel standards
- Identifies, acquires, modifies, copies and disseminates existing broadcast material
- Assists in preparing digital and print communication materials such as news releases, informational guides, infographics, presentations, and other official statements and messaging
- Assists in creating content for the Council website and social media accounts, including producing news stories and other messaging
- Trains other personnel, interns and volunteers to support video and production activities as directed and acts as a backup to other City Council communications staff
- Must report to work on a regular and timely basis while being able to adjust to a variety of broadcast schedules

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential tasks.

QUALIFICATIONS:

<u>Training and Experience:</u> Must meet the following criteria per Personnel Policies and Procedures, Section 100:

- (a) Graduation from an accredited college or university with a bachelor's degree in video or multimedia production, communications, broadcast journalism, creative arts, or a related field; and,
- (b) Two (2) years' experience in broadcasting, journalism, communications, multimedia production, or a closely related field

Knowledge, Abilities and Skills:

Knowledge of:

- Considerable knowledge of multimedia production and broadcast methods and techniques
- Video production equipment
- Platforms for content publishing online
- Appropriate communication procedures and best practices, including social media.

Ability to:

- Troubleshoot problems with live production equipment and software
- Communicate effectively both verbally and in writing to a diverse audience



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• Understand and influence the behavior of others within the organization, with customers or the public, in order to achieve objectives and cause action or understanding.

Skill in:

 Considerable creative skill and attention to detail is essential to produce high quality content from inception to broadcast to be shared with the public.

<u>Physical Requirements:</u> Physical requirements include arm and hand steadiness and finger dexterity enough to use a keyboard, telephone, computer mouse and video camera; occasional lifting, carrying, pushing and pulling up to 20 pounds; may be subject to sitting for extended periods of time, standing, walking, reaching, balancing, bending, kneeling, handling, feeling, climbing, smelling and twisting; and vision, speech and hearing sufficient to perform the essential tasks.

Licenses and Certificates:

a) Possession of a valid class "D" Oklahoma Driver license

WORKING ENVIRONMENT: Working environment is primarily indoors in an office or control room setting; requires some travel to various locations; and requires some evening and irregular work hours.

EEO Code: N-02

Group: Clerical and Administrative Series: General Administrative