

PAY GRADE: EX-32| www.cityoftulsa.org/pay

PURPOSE OF THE CLASSIFICATION: Under general supervision is responsible for developing, coordinating, and implementing the operation and programming of the park and recreation resources as outlined in the department's vision statement; and performs other related assigned duties.

ESSENTIAL TASKS:

- Designs and establishes recreation programming, sets fees based on customer benefits, coordinates and implements quality programs to meet customer service satisfaction levels
- Provides customer service by relaying information, solving problems, and coordinating facility inquiries and requests
- Conducts ongoing reviews of instructors and participants and prepares various reports to assure programming, participant needs and City facility/financial needs are being met
- Prepares and submits purchase requests for program and park resource supplies
- Interviews, employs, trains, supervises, schedules and evaluates full-time, seasonal and contractual personnel
- Identifies and maintains safety measures for public, staff and park resources
- Responsible and accountable for annual expense and revenue budgets for park including daily cash processing, budget monitoring, purchase card processes, purchase requisitions and capital processing
- Develops measurable performance measures that will demonstrate efficiency and accountability to customer expectations and desires
- Manages, and reviews the work of volunteers in some positions
- Must report to work on a regular and timely basis

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential tasks.

QUALIFICATIONS:

<u>Training and Experience</u>: Must meet the following criteria or an equivalent combination of training and experience per Personnel Policies and Procedures, Section 100:

(a) Graduation from an accredited college or university with a bachelor's degree in recreation and leisure studies, sports management, education, natural science, fine arts, or another field relevant to the essential tasks listed in this job description; **and**,

(b) Two (2) years' experience relevant to the essential tasks listed in this job description; **including**,

(c) Experience supervising or managing staff.

Knowledge, Abilities and Skills:

Knowledge of:

- Considerable knowledge of the principles and techniques employed in a public recreation program
- Considerable knowledge of the purposes of clubs and centers established to meet the leisure time, recreation and educational needs of community groups
- Considerable knowledge and ability to supervise, lead and/or train others to administer recreational activities in the position related areas of sports, education, fine arts, aquatics, camps, music, and other recreational functions
- Considerable knowledge of the facilities and equipment of organized public recreational programs
- And understanding of publicity to promote programming to a diverse population
- First aid methods and necessary safety precautions to be observed in recreation work

Ability to:



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- Plan and carry out recreation center programs
- Organize, work with, and secure the effective cooperation of community groups in order to determine special recreational needs
- Train and supervise subordinates in recreation work
- Solve problems effectively
- Speak and write effectively
- Keep records and prepare reports
- Perform personal computer operations
- Analyze budget and finance for a division of Parks
- Understand and influence the behavior of others within the organization, customers, or the public in order to achieve job objectives and cause

<u>Physical Requirements</u>: Physical requirements include arm and hand dexterity enough to use a keyboard and telephone; frequent lifting, carrying, pushing and pulling up to 50 pounds; may be subject to walking, standing, sitting, reaching, balancing, bending, kneeling, crawling, handling, feeling, climbing, smelling, and twisting; and vision, speech, and hearing sufficient to perform the essential tasks.

Licenses and Certificates:

- a) Possession of a valid class "D" Oklahoma Driver license; and,
- b) The following certifications are preferred and/or recommended:
 - a. CPR
 - b. First-Aid
 - c. Certified Park and Recreation Professional (CPRP)
 - d. Technical Theatre proficiency test (some positions)
 - e. National Youth Sports Coaching Association (NYSCA) Certification (some positions)

WORKING ENVIRONMENT: Working environment is primarily indoors in an office or **facility** setting and occasionally outdoors and in inclement weather; and requires some travel to various City locations to conduct or attend meetings; may work weekends in some positions; and may be subject to shift irregularities.

EEO Code: E-02 Group: Cultural, Legal and Science Series: Recreation