

Trouble Shooting Error Messages

This feature is not available and it will give you an error message if you try to upload a document.

Upload Documents to GRS

To upload a document, please fill out the following fields, choose a file, and click the "Upload Document" button. You will be able to view the document on the Benefit Calculator page.

MULTIPLE SERVICE DATES

Multiple service dates.

Your record has been flagged as having multiple service dates. Please contact retirement@cityoftulsa.org.

This means that your record has been identified as one that has multiple hire dates. This is typically the case if you have had a prior period of employment and then returned to work. Ongoing effort is being made to review these multiple service dates and getting information updated for use of the calculator by those individuals affected by this. In the interim if you receive this message, please email retirement@cityoftulsa.org for an estimate of your retirement benefits. You will need to provide an estimated retirement date.

NO MONTHLY SALARY ON FILE

No monthly salary on file.

There is no monthly salary on file for your record. Please contact retirement@cityoftulsa.org.

This is an error message due to not having a monthly salary on file with the calculator database. At the present time many agency employees may receive this error message as we continue to work on getting your pay history into the database. If you have questions regarding this you may speak with your agency administrative contact or email retirement@cityoftulsa.org. You may also email retirement@cityoftulsa.org for an estimate of your retirement benefits. You will need to provide an estimated retirement date.

TERMINATION DATE MORE THAN 50 YEARS INTO THE FUTURE

The following error occurred during the calculation:

Error 1: The termination date can't be more than 50 years in the future.

Details: The termination date (5/31/2072) can't be after 5/23/2062.

If this error message is received it means that a termination date more than 50 years into the future was entered. The calculator will only process and estimate request with a termination date of 50 years or less into the future.

TERMINATION DATE AND RETIREMENT DATE CANNOT BE THE SAME DATE

The following error occurred during the calculation:

Error 1: The termination date and the retirement date cannot be the same date.

Details: The termination date (11/ 1/2054) can't be the same as the retirement date (11/ 1/2054).

A termination date should be entered as a date prior to the retirement date. Ideally this date should be the last day of the month so that accrual of your years and months of are unaffected by incompleteness of a last month of work.

RETIREMENT DATE MUST BE THE FIRST DAY OF THE CALENDAR MONTH

The following error occurred during the calculation:

Error 1: The retirement date must be the first day of the calendar month.

Details: The entered retirement date (11/ 2/2054) must be the first day of the calendar month.

Retirement dates are always entered effective the first day of the month (including January 1).

BENEFICIARY IS TOO YOUNG OR TOO OLD

The following error occurred during the calculation:

Error 1: The beneficiary is too young or too old at retirement.

Details: The age of the beneficiary at retirement cannot be less than 25 years or more than 100 years. Based on the beneficiary date of birth and the date of retirement entered, the age of the beneficiary at date of retirement is 23 years and 4 months.

If a beneficiary date of birth is entered that shows that the beneficiary would be under the age of 25 or over the age of 100 as of the date of the participants retirement it will create an error message. The age of the beneficiary must be at least age 25 and under the age of 100 at the retirement date. This date field is for the purpose of calculating a joint and survivor benefit. If a date of birth for a beneficiary is listed above in the employee information a date does not have to be entered. The calculator will automatically calculate benefits for a joint annuitant using the date of birth which is listed. If this date of birth is incorrect please report it to retirement@cityoftulsa.org.

DOES NOT MEET THE REGULAR RETIREMENT ELIGIBILITY CONDITIONS

The following error occurred during the calculation:

Error 1: The member does not appear to meet the regular retirement eligibility conditions as of 6/1/2027.

Details: Eligibility for regular retirement is as age 65 with 05 years of service. Eligibility for early retirement is as age 60 with 05 years of service. The member's age as of the retirement date is 58 years and 07 months. The member's eligibility service is 08.16667. Given the entered termination date, the earliest retirement date is 11/ 1/2028.

Participants hired prior to July 01, 2018, are eligible to retire as early as age 55 or as early as their Rule of 80 date whichever comes first. Participants hired on or after July 01, 2018, are eligible to retire as early as age 60 or as early as their Rule of 90 date whichever comes first. The above example is of someone who was hired on or after July 01, 2018. In all instances (exception with someone who turns Age 65 while actively participating in the MERP) the participant must have five years or more service credit.

NO CONTRIBUTIONS AVAILABLE

Employee Contributions

No contributions available

Participants with agencies may not have contributions available for view in the calculator at this time. If you are a City participant and see this message please contact retirement@cityoftulsa.org.